



Quality Assurance Consultant

POSITION DESCRIPTION

uSamp is looking for Quality Assurance Consultant's for its center in Gurgaon - India. A Quality Assurance Consultant is responsible for assuring that all quality standards are met within the project management team. He / she is accountable for identifying, defining, measuring, analyzing and improving the overall process. Controls then put in should be constantly monitored as well. Successful quality assurance requires that a QA consultant develop strong working relationships with internal and external teams.

Key Responsibilities include:

- Regular testing of surveys for a variety of project types including national and international consumer and business ad-hoc and tracking studies, online focus groups, IHUTs, diaries recruitments.
- Give feedback to PMs on test results providing suggested changes if need be.
- Record of issues faced during testing, set ups created by project managers within the internal tool, identify and report on issues where there is panel burn or we are experiencing a very low conversion on results.
- Manage the metrics of the project management team working closely with the head of the Project Management team sharing results and carrying out various quality initiatives.

REQUIREMENTS/QUALIFICATIONS

EDUCATION

- College graduate – Any stream

EXPERIENCE

- 1+ year(s) experience in quality assurance
- Strong interpersonal and communication skills
- Ability and eagerness to learn and accept new responsibilities
- Ability to manage multiple tasks and work within a team environment

PERSONAL ATTRIBUTES

- A self-directed individual who knows what needs to be done and operates with urgency, focus and discipline
- Strong organizational skills with high attention to detail
- Have the ability to thrive in a high energy, fast growth, entrepreneurial environment
- Have excellent communication skills – written, verbal, presentation and interpersonal
- Strong team player who can build strong relationships at all levels of the organization.



ABOUT uSAMP™

uSamp™ (uSamp.com), formerly United Sample Inc., is one of the world's fastest growing online panel companies, providing survey panelists and technology for use in market research. Founded in 2008, uSamp has 90 team members worldwide and more than 1.5 million global market research panelists. The company's web-based panel platform is transforming the management and delivery of online panel for market researchers, offering unprecedented access over their panel. uSamp's deep well of proprietary technologies includes SampleMarket™, PanelNet™, PanelShield™ and real-time Panel Book Search -- cutting-edge solutions for accessing, branding and managing panels. Established by the creators of the renowned goZing™ online panel, uSamp is based in Los Angeles, with offices in India, Connecticut, London and San Francisco.

[TO APPLY, PLEASE SUBMIT YOUR RESUME TO SANDEEP@USAMP.COM](mailto:SANDEEP@USAMP.COM)